

## G-CAT Board Meeting February 15, 2016

### In attendance:

Loren Janulewicz  
John Hartnett  
Teresa Anderson  
Vic Evans  
Bob Ore (teleconference)  
Larry Ransford

- January 2016 GCAT Board minutes were approved.
- The January 2016 financials were not available to be reviewed.
- The Golf Course Business Manager:
  - Informed the GCAT Board that he is developing compatible wireless phone apps for the new POS System
  - Provided samples of the sales materials for the Golf Expo.
  - Reviewed the iDEALGOLFER program, which will provide an additional market exposure.
  - Informed the GCAT Board there are currently 15 outside golf tournaments scheduled for 2016.
  - Reviewed potential enhancements for the golf carts, which would allow the golf shop to track pace of play issues, better monitor usage and monitor cart path rules compliance. The GCAT board decided to postpone the review of these cart enhancements until the cart leases are renewed.
- The poor service from the irregular hours from the beverage cart and the café were discussed. These poor service issues are leaving a bad taste regarding the Heather Ridge Golf experience, and are jeopardizing the reserving of tee times and the booking of outside Golf Tournaments. Proposals were made to clearly define the quality of service and service hours expected from the vendor and will be presented the Directors of the Heather Ridge Metro District.
- There were no Men's or Women's club issues.
- Meeting adjourned