GOLF CLUB AT HEATHER RIDGE HEATHER RIDGE METROPOLITAN DISTRICT 13521 East Iliff Avenue Aurora, Colorado 80014 303-755-3550

Date Established: July 20, 2010

G-CAT Board Meeting April 17, 2023 3:00 p.m.

In attendance at the regularly scheduled monthly meeting to establish policy, procedures and to maintain operations of the business:

Loren Janulewicz, President Teresa Anderson, Secretary John Hartnett, Board Member Vic Evans, Board Member Marcy Greene, Board Member Audrey Romero, Golf Operations Manager Bob Knutson, Groundskeeper

Loren called the meeting to order at 3:00 p.m.

- The Board members voted unanimously to appoint Marcy Greene as a new Board member.
- Minutes for the March 20, 2023 were approved.
- Prior to the meeting, Board members (except for Marcy) received from Audrey via email the Profit and Loss Statements for February and March, 2023, and Month-to-Date Performance Snapshot Reports and the Month-to-Date and Days Open Reports for the month of March, 2023. The Board members acknowledged their receipt and review of the reports received. In March, the golf course was open for 28 days with 2,337 rounds played. Audrey reported that so far March has been a very good month, with overall sales month-to-date up 9% over March of 2022, and up 28% year-to-date over 2022.
- With regard to club house projects, Audrey reported that the new driving range mats are in and will be placed on the range later this week. She is thinking of selling the old mats rather than storing them or throwing them away.

Audrey also reported that the new seats for the golf carts are in and that 30 carts had been fitted with the new seats so far and the remainder should be done shortly. She also said that the knuckles some of the carts had been damaged due to bad driving by players and that the course was charging those players for the damage.

Teresa asked about fees so far for "no call/no shows" and Audrey said so far the course has collected \$2,500 and that people are apparently starting to get the message because there have been fewer incidences lately. She said the course will receive additional funds for the "no call/no shows" from Golf Now and she is working out the logistics of that with them.

With regard to computer equipment, Audrey said that the computer in her office will be replaced first (so she can verify that the software is working appropriately) followed by those in the pro shop. She also said that the course is getting new phones and, because the phones are mostly being answered by the reservation system, she hopes to be able to have an additional extension installed on the new phones for when patrons call the reservation line and request to be connected to the pro shop.

Audrey said there is now a Heather Ridge app for smart phones and she is planning on a poster advertising that with a QR code that can download the app.

In addition, Audrey that she has hired two new people for inside work, probably weekends only, and one new outside person. She also reported that the security company is now active and is patrolling three times a day.

Also, the lock that was broken on one of the doors at the restroom on Hole 13 has been repaired.

- Regarding tournaments and outside play, Audrey reported that there are now three leagues playing on Thursday afternoons – traditionally the golf course's slowest day.
- With regard to homeowner issues, Audrey reported that a homeowner's window was broken by a golf ball near the tee box on Hole 9 and that the offending golfer had been caught on camera. The homeowner contacted Audrey for help in identifying the golfer. Audrey then contacted the golfer and it is now being handled between the homeowner and the golfer.
- John asked Bob a question about an expense shown on the profit and loss statement under "professional fees" for grounds. Bob said these fees had to do with the irrigation computer and repair to an electrical box that had been hit by a car and were listed there because there was no other line item in the budget for them.

Bob was asked about the poles and netting for extension of the driving range boundaries and he said he had not yet started working on that but would do so. Bob also said that the rebuilding of the tee boxes on Holes 4 and 13 would probably start within a month and would be done by Modern Golf. A higher fence beside the tee box on Hole 4 was also discussed.

Bob said the Fox well is now on and pumping more than he thought it would. He said it is salty water and needs to be treated. He is working on figuring out how that treatment will occur.

Audrey said the pump house on Hole 5 had been broken into by some homeless people and Bob said they stole some copper wire, a heater and a trash can. Audrey said some "fake" security cameras have been installed there to act as a deterrent.

Loren asked Bob if there were any plans for cart path replacement this year and Bob said there were none.

- There were no further discussions.
- The next meeting will be May 15, 2023.

The meeting was adjourned at 3:49 p.m.

Respectfully submitted.

Teresa Anderson, Secretary